



Business

Ongoing project to enhance Bintulu Port's operations

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Medan (seated, second left) and Yap (seated, second right) signing project documents witnessed by Omar (seated, left), Lim (seated, right), Abdul Manan (standing, from second left), Matshalleh and Yusof.

BINTULU: As part of Bintulu Port Holdings Group's ongoing transformation journey, the group has embarked on a critical project to modernise and streamline its financial systems to support its operations, better manage inventory assets and scale up IT capability to meet expected growth to achieve greater success in 2018 and beyond.

"The project's objective is focus on a systems-driven approach to provide consistent business processes and to uphold services delivery to port users for ease of trade and business," said Bintulu Port Holdings Bhd (BPHB) group chief executive officer (CEO) Datuk Mohammad Medan Abdullah.

The good financial system is fundamental for success and sustainability, leading Medan to call for support and commitment of the employees to ensure that the project to run smoothly and successfully.

"We want to be efficient as possible, using the best tools and most updated tools to serve our customers as we are in the service industry and the customers are the boss," he reminded.

Medan said this during the official project signing ceremony between BPHB and Portrade International Sdn Bhd (PISB) to provide a new financial system for the group, leveraging Sage's enterprise management solution, [Sage X3](#) and the Sage 300 People HR offering. The agreement was inked by Medan on behalf of the group while PISB was represented by its

CEO, Peter Yap Seng.

Also present to witness the signing ceremony were Bintulu Port Sdn Bhd chief operating officer (COO) Omar Salleh, Biport Bulkera Sdn Bhd COO Yusof Ibrahim, Samalaju Industrial Port Sdn Bhd COO Matshalleh Mohamad Etli, BPHB group Information Technology general manager Abdul Manan Illing and PISB general manager Lim Chee Wei.

Medan stressed that as BPHB is embarking on its transformation journey, its employees must start to think of simplification, effectiveness, governance, compliance and people delivering in a seamless manner.

"With all these principles in mind it will create better processes system and work practices in your respective areas," he said.

The current generation of leadership, he said, are obliged to lay down the right foundation, the right mindset and attitudes in the organisation as they are building the future for the younger generation.

On December 13, 2017, BPHB issued a letter of acceptance to PISB for a contract for the supply, delivery, installation, testing and commissioning of the new financial systems including the maintenance of the system for five years upon project completion.

"The scope of the project which scheduled to be completed by January 2019, covers the supply, delivery, installation, testing, commissioning and maintenance of financial consolidation, financial system, purchasing, contract management, inventory system and asset maintenance, leveraging Sage X3 Enterprise Management solution and Sage 300 People solution for Human Resources for the group," he said.

Leveraging Sage X3 enterprise management solution, BPHB can expect their financial system to control the bottom line with accuracy by gaining real-time business visibility in the areas of budgets and accounting, fixed assets, financial reporting and cash flow management.

"This financial visibility into the business will improve future purchase decisions, eliminate wastage of resources and reduce risk to the business.

"These business insights are evolved into decision-making data and will represent a critical step in BHPB's transformation journey towards making better use of data to form intelligent business strategies," Medan added.

Processes and workflows will also be improved, enabling them to adapt to changing marketing conditions.

Adding to business insights will be an integrated view of human resource and payroll, made available through Sage 300 people solution.

He pointed out that the HR function at BPHB will be able to utilise a platform integrating various sources of real-time data around headcount, manpower talents and payroll expenses for fast, analytical reporting, eliminating data entry, thereby allowing the HR leaders internally to focus on more strategic tasks such as forecasting future business plans and optimising talent programmes.

Sage 300 People's technology enabled development methods will also be more successful in reaching employees who are dispersed across business units.

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